

**Town of Milton  
Town Council Workshop  
With Cannery Village Ad Hoc Signage Committee  
Location: Cannery Village Clubhouse  
Thursday, August 16, 2012  
4:00 p.m.**

**Transcriptionist: Helene Rodgville  
[Minutes are Not Verbatim]**

Win Abbott:

Council Members Present:

Mayor Newlands

Councilman West

Councilman Booros

Councilwoman Jones

Councilman Lester

Councilwoman Patterson

And a number of residents of Cannery Village area here.

Mayor Newlands: We're on tape. Win's already gone through and announced who is at the meeting from the Council. Can you go through and everybody please introduce yourselves from your signage committee?

Mike Cote, Cannery Village Signage Committee

Bob Frazier, Cannery Village Signage Committee

Marty Barrett

Ed Kost

George Manis

Mayor Newlands: If you're not on the committee, I don't need to know that. Alright, so we're going to start off looking at the problems on your maps, first, I'm assuming. Correct? And then we're going to go on site and take a look at some of the issues on site.

Mike Cote: I think we only have about five minutes on each issue.

Mayor Newlands: Okay.

Mike Cote: And then we'll just go for a walk.

Mayor Newlands: That's fine. We're only talking signage today. We're not talking roads. We may trip outside ourselves and that will give us an indication of what the roads are like.

Mike Cote: On that regard, there's a few pictures up there, so if you want to take a quick look to show some of the drainage problems that you can't see today.

Mayor Newlands: Yes. Okay. Alright, you want to go over the signage first.

Bob Frazier: ...

Councilwoman Jones: A quick question. Are any of the photos over there in conjunction with these sheets, the punch list, so that I can check them off?

Mike Cote: Some of them... One of them at least is, the one with the ruler. That's at the corner of Adelaide and Village Center Boulevard.

Councilwoman Jones: Okay.

Mayor Newlands: Okay.

Mike Cote: I don't know if anybody has one of these little maps, or wants one, but it will kind of give you a reference.

Bob Frazier: Yes you can see what I'm talking about here. I'm not going to take the time, as Mayor Newlands said, we really want to walk around and see if you can understand where our issues are.

Mayor Newlands: Bob, the recorder doesn't go that far.

Bob Frazier: I'm part of the Signage Committee, which you authorized as an Ad Hoc Committee. I'm kind of the new guy. I'm sure most everybody knows the rest of the committee members, which is Bob Weston, Roger Thompson and of course, Mike Cote. This is just a map of the Cannery Village and the issues that we have with roads and addressing here, are pretty well illustrated by this. The first thing I want to point out is, a lot of our residents live on a "street" and have an address of a "street", but their house doesn't face the street. I'll start over here. The people that live along this common area, right here, or as we like to call them, the pocket parks, their houses all face this little park here; this little common area. But the people on this side of that common area, actually live on Acre and Acre goes behind their house. That's the named street. The people over on this side, they live on Brick. Brick goes behind their houses. It doesn't go in front of their houses. It's the same situation on all of these areas that are highlighted in yellow, is that people face a common area, with their house, their garages face the actual named street. And then you get into situations like this, which even exacerbates the situation a little more, where Sundance goes all the way down here, turns and goes all the way over here and goes all the way down here. It encompasses people that face a common area. Some of them face Adelaide, along here; and their address is not Adelaide and their address is Sundance. You get over, the same situation here. You get over here in the other end of the court, we probably will walk to today, but there's a street over here called Eaton and it's a little block here, off of Ellison Drive that's Eaton. Oh, by the way, if you go down here, here's Eaton too and the people that live on Summer Walk, as you come into our entrance, our main entrance to our... they face Summer Walk, but their address is not Summer Walk, their address is Eaton. So it's been very difficult and we've had some situations where it could have been very disastrous where emergency response people had a heck of a time finding where they needed to go and delivery people have that all the time. That's not terribly germane here, because we're really interested in emergency responses. The other issue that we have which is also very confusing to people and I'm going to start over here, because this is a kind of interesting one. Dorsey Lane is a small little street over here. The houses do face Dorsey. On this right here, they face Summer Walk and they face this little common area. But Dorsey Lane is a main street. It comes out here to Carlton Drive and then right across Carlton there's another little thing that looks like a street, but it's not. It's a lane that goes behind houses, who's address is Grist Mill, and addresses on that side are Summer Walk. Back here, it's even a little worse. The one that comes off of Brick Lane, people along there, their houses face Summer Walk, their garages face this. These people right here are actually on Village Center Drive and these people right here are on Grist Mill, but they all back up to this same lane. So we feel like we have a very significant addressing and problem with finding people and where their house is in this development. Now, Judy actually did my job for me today, she sent out a message on Monday to all of you and I hope you've all seen it, that lays out these issues very, very succinctly. I don't think anybody would disagree with Judy. It would be nice if we could have a civic planner or a city planner or somebody take a look at this whole situation and offer some suggestions. In the meantime, in order to provide some

assistance to these people, whose houses don't face their street, but face into a common area, we think maybe that we could do a little bit to correct that issue by doing some signs at the end of these common areas, that we call hotel-type signs. On the back of these sheets is an example of what we're talking about, which says the name of the street; even though it's on the common area; and like 200-220 Brick. Right across the sidewalk, we'd have one that says 200-220 Acre, so that when people come in here, they know that the front of that house is actually Brick, the front of that house is actually Acre and they're not searching around for things at the end. Now this is not an ideal situation and it does increase signage and is probably not the best solution, the best solution is as Judy points out in her message, would probably do a whole new look at this area, but of course, we're concerned that that's going to take a while and I don't know who would fund that anyway; so we think there's a few things that could be done. Now this situation that I just talked about, it would require about 21 individual signs; one at either end of each common area. So that's where we're coming from on our signage and I think you'll see it more vividly as we walk around, the way we walk around, we're going to try to point this out to you. So, Ed, you're up. I'm done.

Ed Kost: One other thing that should be noted about the signage problems, is apparently our streets are not on Google, when delivery people try to Google to find us, they can't. We don't exist.

Mayor Newlands: I don't know if that's the case.

Ed Kost: I do. I had a delivery two weeks ago and the guy couldn't find me, for that reason.

Mayor Newlands: No, no, no.

Judy Shandler: He didn't have an updated system.

Mayor Newlands: In my development, we got on Google and Yahoo maps before the streets were dedicated. I don't what their process is. Dedication is not the process. I'm just telling you that. Dedication is not the process and Google and Yahoo are not in sync, as far as timing goes, so you can't really think of that. I just want to set the record straight on that.

Ed Kost: I'm just saying. Somebody needs to do that, because it's crazy. You wander around and they're delivery people and they can't find anything. We literally have to take them by the hand and tell them where to go.

Mayor Newlands: Knowing that we have the same issue in my development, I've tried a number of times trying to find out how you get on those search engines. I don't know how to do that. I'll ask the engineer's.

Ed Kost: It's one of those that would make life a lot simpler.

Mayor Newlands: I agree. I live the same way, with that too.

Ed Kost: Are we allowed to talk about streets?

Mike Cote: There are some pictures in the back showing some of the problems. Some of the problems are in the punch list, some of them are just drainage problems that we have. If you want to take a look at the pictures, the larger map, the road map back there shows some lots in green and some lots in white, or uncolored. The green ones are the unbuilt lots.

Mayor Newlands: Okay.

Mike Cote: And those that are not colored, are all finished. Homes are there, so for basically half of this, probably more than half, slightly more than half, there's no reason that construction problems are an issue to not finish that other half.

Ed Kost: I think we should go for a walk. I think what you're going to see in the pictures, you're going to see for real.

Mayor Newlands: Let me just ask some questions. Summer Walk - does anybody have a Summer Walk address?

Ed Kost: Yes.

Mayor Newlands: But you said a lot of people on Summer Walk, they have a different address; that they face Summer Walk, but they don't have a Summer Walk address.

Bob Frazier: All the people that face Summer Walk, have a Summer Walk address. What I was saying was that we also have a lane that goes behind this, two different places, those of us who face Summer Walk and the lane that goes behind our houses it really is nothing.

Mayor Newlands: Does it have a name to it, the lane that's behind you?

Unidentified Speakers: Oh yes, technically they all have a name. Technically I think they all have a name, it's just that some of the names don't go straight... I mean they make left hand turns, right hand turns.

Mayor Newlands: The turns are the ones that you're not going to do much about.

Bob Frazier: Let me point out something here. About this lane thing. For example, if you come into main entrance and you turn left, the first street you run into on your left as you're coming in there is Dorsey. Dorsey is about one block long. Right across the street from Dorsey is this lane that goes behind Summer Walk and behind Grist Mill Drive, but it's not Dorsey, it's not

**Unidentified Speakers: Everyone was talking at once.**

Mayor Newlands: Excuse me, hang on, hang on.

Ed Kost: One at a time.

Mayor Newlands: One at a time and you're going to have to get close to this recorder here.

Judy Shandler: There's a history on that. Going back to when we had a lot of problems, but the thrust was mostly delivery, quite honestly we weren't even thinking of the big picture of medical and emergencies and all that, but we had a community meeting and one of the solutions we came up with was for those lanes, like the one that you and I share, where there are no addresses, there was a sign there that said Dorsey Lane, but we went around, took down I think seven or eight of the Lane signs that didn't serve as addresses, so we tried to eliminate the confusion there, because people would go down the Dorsey Lane where the sign is now down and since the numbers duplicate, if they were looking for 202 Dorsey Lane and they turned the wrong way, they were... So it does have a name somewhere, but the signs have been removed.

Bob Frazier: By the way, those signs that got taken down, are all on the punch list to be replaced.

Judy Shandler: Are they?

Mayor Newlands: We're not authorized to take it down.

Judy Shandler: Well we did it.

Mayor Newlands: Dorsey is a lane. What are the two streets on either side of Dorsey?

Unidentified Speaker: Sundance and Grist Mill Drive.

Judy Shandler: Yes. No, no, no. On either side of Dorsey is Summer Walk or Grist Mill Drive.

Mayor Newlands: Who has a Dorsey Lane address?

Judy Shandler: The people where you cross... Where Summer Walk and Grist Mill Drive are sandwiched.

Ed Kost: Right here.

Judy Shandler: Ed, Ed, Ed.

Ed Kost: Nobody has a Dorsey address.

Judy Shandler: Ed, Ed, for people have Dorsey addresses.

Ed Kost: You're right. You're right.

Judy Shandler: Just to try to keep this clear. Between my house where it's Summer Walk and Grist Mill Drive, that is Dorsey Lane. We took the sign down. Ha, ha. But we don't have that

address, but if you cross Carlton, Dorsey Lane does service the four houses that are on that green area.

Mayor Newlands: So the lane name behind your house was improperly put there?

Judy Shandler: No. It was. It was both all Dorsey Lane.

Mayor Newlands: But it's really not a lane to anybody else, because there are really no addresses there, behind this.

Councilman Booros: It's an alley behind the house.

Judy Shandler: Which is why we took it off.

Mayor Newlands: It should not have a name to it, because there's nobody living there.

Judy Shandler: Yeah, I agree with you.

Mayor Newlands: Because there's nobody with that address.

Judy Shandler: And we did take down whatever lane signs we could.

Mayor Newlands: Bob, on one of these maps, could you detail to us, not today, but detail to us in the future, which of the lanes are named, that don't have addresses. That way we can see the obsolete ones; that really don't need to be there, or the ones that are causing additional confusion.

Judy Shandler: I have that list. But may I interject on that? The signs that came down, the lane signs, are just like Dorsey. They still are address signs for some on another segment of Dorsey.

Mayor Newlands: Right, but they need... Dorsey may have addresses... Those signs may just be improperly placed on Dorsey and they need to get moved, but they don't belong behind Grist Mill Drive at all.

Judy Shandler: I'm not sure what you're saying, but...

Mayor Newlands: You don't need to have a Dorsey Lane alleyway address behind your house.

Judy Shandler: Oh no.

Mayor Newlands: The lane name should only be someplace where there's an address for it to go.

Judy Shandler: Right now, that is the case. There are...

Mayor Newlands: Yes, but we're looking to have [garbled].

Bob Frazier: I think what you're referring to is this is Dorsey and these are the people's houses that face this way, even though it's Dorsey and the garage... Right down the street here... I guess it's Dorsey, it goes down here but everybody along here, actually has a Summer Walk address and everybody along here has a Grist Mill Drive address. Even more confusing to me, anyway, is this one here, Brick. It goes all the way up here and where it crosses Grist Mill Drive is also Brick on this side, Sundance on that side. This could be construed as still being Brick, because in some places things do turn like that and go all the way out here. But these people have a Summer Walk address, these people have a Village Center address and these people have a Grist Mill Drive address.

Councilman Booros: Can I ask you a question? Is it my understanding that nobody wants their street name changed, period. If that's where we're starting from...

Mayor Newlands: No. No, no, no, no, no, I'm looking at changing any street names.

Councilman Booros: I'm not asking you what you're looking for. I'm asking these people that live in this community. I think I heard them say that once. We don't want to see names change, we just want some direction.

Mayor Newlands: Correct.

Bob Frazier: Yeah, nobody wants their address changed.

Mayor Newlands: Right.

Bob Frazier: Whether we rename some of these little bits and pieces, is another issue, but

nobody wants their address changed.

Judy Shandler: ...this morning and... [garbled – talking over Mr. Frazier].

Bob Frazier: This shows it fairly clearly, see all these red pieces, those are all lanes that have no addresses.

Mayor Newlands: Right, okay.

Councilwoman Jones: I would like to offer someone who might be able to help you at a County level, it takes an invitation from someone to invite the addressing department of Sussex County in. Her name is Megan Nehrbas and...

Bob Frazier: Bob Weston was one of the original group that did a lot of this originally and he's been in touch with somebody over there who understood the issue and thought that the hotel-type pocket park signs was a good answer to that. So we've been in communication with the Sussex County people about that.

Councilwoman Jones: Okay, but this is something different. These people would come in on the invitation and, I suppose, in a timely fashion in rotation is their request, take a look and inventory as someone who knows what they're doing, so they can fix it. But again, this person ought to be contacted with the Ad Hoc Committee, it ought to come from Town Hall. It might be worth a look. Maybe we're not in...

Mayor Newlands: I think Robin may have done an introduction. Do you know?

Win Abbott: I did. I reached out a few months ago and I think I put them in touch with Robin.

Mayor Newlands: Yes, so those connections have been made.

Councilwoman Jones: They've been invited to come and do this survey. That's what they're there for; that's what they'll help with.

Ed Kost: What was the name you said at the beginning.

Councilwoman Jones: Her name is Megan Nehrbas and she's in the County Addressing Department.

Bob Frazier: Alright, I'll send her a letter.

Councilwoman Jones: Getting somebody's opinion on the type of a sign is one thing, but actually getting a pertinent document perhaps back after they take a look and make some recommendations, might be helpful.

Bob Frazier: Okay.

Mayor Newlands: I don't think they're ready. You may be ready to put signs but, I don't think you're at the point where you should be putting signs up.

Bob Frazier: Well. I mean...

Mayor Newlands: I want the committee to address the problem and tell us all the faults you see, so we can get it to a professional to say, here's what you should be doing and here's what's done in the industry.

Bob Frazier: Well. Okay. I think we've identified a number of faults.

Mayor Newlands: Yes, that's what I want to get. I want to get all that stuff out.

Bob Frazier: This is one of them and all of these issues are another, because we've had instances only a few months ago where the Fire Department was trying to respond to a call in for a propane leak and they're all out at the tanks and the person who called it in was 104 or 106 Eaton, which if you come in the main entrance it's right there on your right. But they couldn't find it. One of the drivers didn't even want to tell me what he was looking for. I'd like to get it all handled and handled correctly, but promptly. We've had fire trucks that can't find where they're supposed to go. We've had the Police Department come in and do a search of a home, because of this situation of the number on the back of the house was on one street, but the address of the house is on the street that it fronts on.

Mayor Newlands: Can we get these shrunk down, in color?

Bob Frazier: I assume we can. I assume we can shrink... Can we shrink this down, can Staples make this smaller?

Unidentified Speaker: Yes, we can probably get this down smaller. I'll try to do that and get copies for everybody in a smaller format.

Mayor Newlands: Just get it shrunk down into one or two and then we'll do the rest of it in Town Hall.

Unidentified Speaker: Alright.

Mayor Newlands: And whatever the bill is, just give it to us. Don't go crazy. Staples is fine.

Ed Kost: Have Weston do it in wood.

Mayor Newlands: Hang on a second.

Councilwoman Jones: If Robin has been in contact with this woman, do you have any idea of what the status of it is? If she's been asked to meet with these folks or...

Bob Frazier: I don't believe she's been asked to meet. I don't know if we contacted... Do you remember if the person Bob was in touch with was this Megan, or whether it was... I don't remember the name of the person.

Unidentified Speaker: I think the name sounds familiar, but I'll check with Bob Weston and then I will get in touch with Megan and we'll talk to her.

Bob Frazier: And I don't know if they've been invited to come and actually...

Councilwoman Jones: I'll say it again. I believe that the contact, really the invite, would need to come from the town level. I don't know about open discussion with her, that's up to you, but it would take I believe the town's invitation for her to help you.

Mayor Newlands: What's her name again?

Councilman West: You see the problem is the way these houses have been laid out, these lots have been laid out. If you come in Grist Mill Drive, really the only ones that are facing Grist Mill Drive are this row of houses and then...

Unidentified Speaker: That's Village Center. All of these and all of these face Grist Mill Drive, down that way.

Bob Frazier: These are Village Center.

Unidentified Speaker: These are perpendicular to that.

Mayor Newlands: I have to tell you, I grew up in Brooklyn and some of those streets are the same way; streets turn and you have Village Center Boulevard, either you're going to get Grist Mill Drive turning or Village Center Boulevard turning. One of them is going to turn.

Bob Frazier: Well I think on the signs it says Village Center turn.

Mayor Newlands: Oh, does it?

Bob Frazier: Yeah.

Mayor Newlands: Okay. I'd like to get these shrunk down a bit, so we can make other copies for other people. We could email them as well. I guess we'll just find out from Robin what the context was. I know he's talked to them.

Win Abbott: Yes. I did too, months ago. Before you created the committee and I handed it over to them.

Mayor Newlands: Oh you did, you talked to them before. Excuse me. Judy. Judy. Judy. I can't hear. You talked to them before the committee was formed?

Win Abbott: Yes.

Mayor Newlands: Okay, we don't know if Robin has talked to them since they've been formed.

Win Abbott: I don't know if he has or not.

Mayor Newlands: You said that they've already made suggestions; somebody in the office did.

Bob Frazier: Bob Weston has been in contact with that group. I don't know if it's this individual.

Mayor Newlands: Alright, so we need to get some feedback from Weston, as far as what he's got. Because I want to get Bob Kerr involved, possibly, because he's the one who approved this stuff. Yeah, let's go for a walk.

Bob Frazier: I think it's time to go for a walk.

Mayor Newlands: Okay.

Jeff Dailey: Just so this is mentioned. Did anyone in this development have a service lane as their street address? It would remove the problem of a gurney access from a back entrance to a house being a major liability and when we do our walk, you might want to weight that. An ambulance coming to a house with a gurney and I will point out to you houses where it's next to impossible to go in the back way. Going in the front way, even though there's no street in front of that particular house, because they're \_\_\_\_\_, they're in \_\_\_\_\_. Yes you could service that emergency.

Mayor Newlands: It was mentioned to us a few months ago, that if you were to address a house, it would be where a gurney could go into the house. And that's where the street signs are supposed to go. When we were out here, Robin and Win and I were out here with Bob Weston, one of the things that was obvious is the signs should just move to the front of the houses; not the back.

Jeff Dailey: Except what about the Quays???? There's no street. The green areas.

Mayor Newlands: Yeah but you would put the signs by the walkways.

Jeff Dailey: At the ends?

Mayor Newlands: Yes. Yes. And you would technically have two streets by those little pocket parks; you'd have two streets there, but the signs would be moved from the alleyways to the corner of their fences. That's the one observation we all made when we came out here, was that kind of makes sense to move things and that helps people understand where the streets are; where the homes are. But the rule is and I'm not sure if it's a Sussex County rule. Do you remember?

Win Abbott: It is. It's Sussex County Code.

Mayor Newlands: That the gurney... That the address has to be where a gurney can get in and we know from experience out there, that gurneys can't get into the back.

Judy Shandler: Just building on that, it seems to me like, as \_\_\_\_\_, those green spaces; I always thought that if I lived in one of those houses, on a green space, I'm inviting somebody to my house. Where am I going to tell them to park? To me that should be the address. In other words, that green space on Carlton – those things, as you were saying, John, they should \_\_\_\_\_.

Councilman Booros: It's not rocket science if you change some street names. All that's going in there is maybe a townhouse development and a condominium association, where they face a green area, it's the main street that goes by the front of the green area. So the main street is called and with the alleys going up the backs, the green areas on Carlton and you would have a sign right at the end of the green area that said right here and you would walk up the sidewalks and you'd go in the front door.

Mayor Newlands: Oh, I see what you're saying.

Councilman Booros: In the townhouse communities, a condominium association, apartment complex; you name the green area. The hell with the alleys in the back. You don't name the alleys.

Mayor Newlands: Okay. How many of those areas do we have in here?

Judy Shandler: I think that's essentially the thought...

Bob Frazier: There's 1, 2 – well...

Mayor Newlands: In the pocket areas.

Bob Frazier: We've got 1, 2, 3...

Mike Cote: That doesn't solve all the problem though, because you've got...

Bob Frazier: That's 5 or 6.

Mike Cote: What you've got here coming from one of the green areas is a sidewalk that runs up. One side of the sidewalk is Sundance, the other side of the sidewalk is Brick...

Jeff Dailey: Unless you name the sidewalk going up that center, between the two houses; they call it Mews, they call them Lanes, they call them all kinds of things, but it's done everyday

Mike Cote: So this is a little different then these.

Jeff Dailey: But if it's Carlton and it went around 1, 2, 3, 4, 5, 6, 7, 8, you'd take care of all the houses.

Mike Cote: Okay. Just a thought for the moment. We can talk about this and we have in the group that was talking about it before the town committee was formed and in the town committee meetings. Why don't we just go walk and look? So then we get to realize what we're talking about.

Win Abbott: We're going to go for a walk.