

Town of Milton
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Milton, DE 19968



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ORDINANCE NO. 2017-008
AN ORDINANCE TO AMEND TOWN CODE, CHAPTER 215, ENTITLED "WATER",
RELATING TO A FEE FOR HANDLING WATER BILL DISCREPANCIES

WHEREAS, the Town Charter of the Town of Milton, Delaware ("Town") provides in Section 29, that, "the Town Council is vested by this Charter with the following powers, to be exercised by the Town Council in the interest of good government, and the safety, health and public welfare of the Town, its inhabitants and affairs"; and

WHEREAS, Section 29 authorizes the Town Council to license, tax, and collect fees for any and all municipal purposes; and

WHEREAS, the Mayor and Town Council previously found it necessary to enact a water ordinance, codified as Chapter 215 of the Town Code;

WHEREAS, the Water Committee recommended to Town Council on May 1, 2017, the establishment of a fee relating to the process of handling water bill discrepancies.

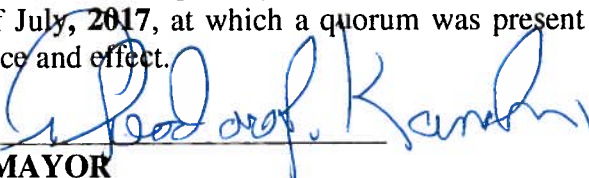
NOW THEREFORE, BE IT ENACTED AND ORDAINED, by the Town Council of the Town of Milton, a majority thereof concurring, that the following revisions hereby by incorporated into Chapter 215, § 215-17.

Section 1. Amend § 215-17 of the Town Code by making additions as shown by underline as follows:

§ 215-17 Errors in billing; time limit on complaints.

All claims of error, complaints against or objections to any statement for any water service shall be made to the Town Clerk within 30 days from the date of the bill. Any such claims of error, complaints against or objections to a statement must be in writing. (Please see "handling water bill discrepancies policy/procedure" with attached "water bill discrepancy request/complaint form.") The statement shall be conclusively deemed to be correct unless a claim of error, complaint or objection has been handled and addressed according to the Town's handling water bill discrepancies policy/procedure. Should there be no actionable information gained from the water discrepancy process, a fee as shown on the Town's fee schedule in effect at that time will be charged to the corresponding utility account. A fee will not be charged when an actual billing discrepancy is found by the Public Works Department.

I, THEODORE J. KANAKOS, Mayor of the Town of Milton, hereby certify that the foregoing is a true and correct copy of the Ordinance adopted by the Town Council of the Town of Milton at its meeting held on the 3rd day of July, 2017, at which a quorum was present and voting throughout and that the same is still in full force and effect.



MAYOR