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Artesian Water Company



Artesian Wastewater Management



Artesian Utility Development



Artesian Water Pennsylvania



Artesian Water Maryland



Artesian Wastewater Maryland

May 9, 2025

RE: Milton to SRRF Wastewater Force Main Extension Project

Artesian Wastewater Management, Inc. (“Artesian”) strives to provide reliable, environmentally-friendly wastewater service and best manage the wastewater needs of the community. As we continue our commitment to enhance local infrastructure in Sussex County, we are excited to inform you of an upcoming expansion of wastewater service in the area where you own property.

We will soon begin installation of a wastewater force main, approximately two and a half (2.5) miles in length, as part of an ongoing Regional Wastewater Main Improvement project, to ensure future reliability and enhanced capacity to serve the needs of the community. All work will be completed in accordance with Delaware regulations governing wastewater and is permitted as a wastewater main extension through the State of Delaware.

Anticipated Schedule

The project is scheduled to begin with staging in early **June 2025 and will last approximately 4 months**. Our contractor, **Austin & Bednash**, will work Monday through Friday between the hours of 7:00 a.m. and 5:30 p.m. and occasionally on Saturday between the hours of 8:00 a.m. and 3:00 p.m. Please note working days are dependent on weather conditions. Our contractor will not be working on Juneteenth, Thursday, June 19th, Independence Day, Friday, July 4th and Labor Day, Monday, September 1st.

What You Can Expect to See

Wastewater main installation work will take place along Gravel Hill Road (Route 30), Milton-Ellendale Highway (Route 16), Lavinia Street, Mulberry Street, Tilney Street, Union Street, Chandler Street, Federal Street and Front Street.

We will be working along the shoulder of the street right-of-way during several phases of the project that may have some impact on traffic patterns. If the work will temporarily impact access to any property, contractors will notify residents before work along their property boundary is performed to allow for any necessary planning.

We ask that you remove any vehicles from the street while the work is in progress. At the end of each working day, our contractor will close any trenches to minimize parking problems and allow for access into driveways. **Final restoration will take place at the end of the project.**

While every effort will be made to minimize impacts to the community from our activities, the temporary effects from typical construction activity can be expected. Care will be taken so that as little disturbance as possible will take place. We plan on carefully attending to all restoration following the

completion of the project. We apologize for any inconvenience you may experience as a result of this work. Thank you in advance for your patience and understanding.

For More Information

If you have any questions or concerns, please call **our Customer Service Department, Monday through Friday, from 8:00 a.m. to 4:30 p.m. at 302-453-6930**. In the event of an emergency, please contact our 24/7 Emergency Dispatch number at 1-800-332-5114.

For more than 120 years, Artesian has been committed to delivering high quality water and superior customer service to communities, large and small, across the Delmarva Peninsula. Your satisfaction is our priority.

Sincerely,

Customer Service

Artesian Water Company, Inc.